



BRITSAFE LEVEL 1

AWARD IN CROWD SAFETY SUPERVISION

103/5223/1



Introduction:

The Britsafe Level 1 Award in Crowd Safety Supervision is a specialized entry-level qualification developed to equip stewards, event staff, and venue personnel with the essential knowledge and practical awareness required to supervise crowds safely and effectively in a range of public settings. Tailored to the dynamics of entertainment venues, festivals, sports stadiums, transport hubs, and public gatherings, the course introduces learners to core principles of crowd behavior, movement patterns, and situational risk factors that can compromise public safety. It covers key supervisory responsibilities including access and egress control, observation techniques, communication and coordination with security and emergency services, and the identification of escalating crowd conditions. Aligned with industry best practice, the Health and Safety at Work Act 1974, and relevant public safety frameworks, the qualification prepares individuals to act as an informed frontline presence in high-footfall environments. Ideal for those entering crowd management roles or supporting licensed events, this award ensures a credible foundation for maintaining order, protecting life, and upholding duty-of-care obligations in crowd-sensitive scenarios.

Qualification Regulation and Support:

The Britsafe Level 1 Award in Crowd Safety Supervision has been developed to address foundational crowd management competencies required in high-footfall environments. It is awarded by Britsafe™ Qualifications UK Limited, supporting regulatory alignment, public safety assurance, and recognized supervisory standards across event and venue operations.

Key facts:

Qualification Number:	103/5223/1
Minimum Contact Hours:	4
Guided Learning Hours:	4
Credit Value:	1
Credential Status:	Award
Assessment Method:	Multiple-choice examination



Qualification Overview and Objective:

The Britsafe Level 1 Award in Crowd Safety Supervision equips individuals with fundamental knowledge and skills for supervising and managing safety in crowded environments. Covering risk assessment, communication techniques, and emergency response, this qualification ensures individuals contribute to maintaining a secure and orderly crowd environment. Compliance with legal requirements is emphasized, making this award a foundational step for those involved in crowd safety supervision.

The objective of the qualification is to:

- Understand key principles and considerations in crowd safety.
- Identify potential risks and hazards in crowded environments.
- Learn effective supervision and communication techniques in crowd management.
- Gain knowledge of emergency response procedures in crowd safety.
- Demonstrate compliance with legal requirements for crowd safety supervision.

Entry Requirements:

To register for this qualification, learners are required to meet the following entry requirements:

- Must be aged 16 and over
- Participants should have a basic understanding of the English language to effectively engage with course materials and assessments.
- This course is open to individuals of all backgrounds and experience levels who have an interest in workplace health and safety.

Geographical Coverage:

This qualification is suitable for delivery in England, Northern Ireland, Wales and can be offered internationally.

Delivery/Assessment Ratios:

To effectively deliver this qualification, centres are recommended not to exceed the ratio of 1 Qualified Tutor to 12 Learners in any one instance. If centres wish to increase the recommended ratio, they must first inform your dedicated Britsafe™ accounts manager before doing so.

Centre Requirements:

To effectively deliver this qualification, centres should have the following resources in place:

- Classroom with suitable seating and desks; and
- High-quality teaching and learning resources.

Guidance on Delivery:

The total qualification time (TQT) for this qualification is 4-hours and of this 4-hours is recommended as guided learning (GL). TQT is an estimate of the total number of hours it would take an average learner to achieve and demonstrate the necessary level of attainment to be awarded with a qualification, both under direct supervision (forming Guided Learning Hours) and without supervision (all other time). TQT and GLH values are advisory and assigned to a qualification as guidance.



Guidance on Assessment:

This qualification is assessed through a multiple-choice question exam.

- Centre's must take all reasonable steps to avoid any part of the assessment of a learner (including any internal quality assurance and invigilation) being undertaken by any person who has a personal interest in the result of the assessment.
- Centres must follow Britsafe™ Examination and Invigilation Procedures. Completed examination papers are to be returned to Britsafe™ for marking or If in case of online examination; records shall be updated on EMS portal accordingly.

Guidance on Quality Assurance:

Britsafe™ requires centres to have in place a robust mechanism for internal quality assurance. Britsafe™ will support centres by conducting ongoing engagements to ensure and verify the effective and efficient delivery, quality assurance and invigilation of the qualification.

Tutor Requirements:

Britsafe™ recommends nominated tutors for this qualification meet the following requirements:

- A relevant health and safety qualification at Level 3 or higher,
- Membership of a professional body (e.g., IOSH, IIRSM) is desirable.
- Hold a relevant subject area qualification/or be occupationally competent.
- Hold a recognized teaching/training qualification (or suitable equivalent).
- Level 3 Award in Education and Training (AET) or Train The Trainer.





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